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PROJECT ACRONYME : JERICO-S3
PROJECT NAME : Joint European Research Infrastructure for Coastal Observatories - Science, services, sustainability
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JERICOS3 MILESTONE	
Joint European Research Infrastructure network for Coastal Observatory Science, Services, Sustainability	
MS#, WP# and full title	JERICOS3 MS50 - WP9 - "Meetings of the user committee held at month M25"
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→ **Please specify the type of milestone:**

- Report after a workshop or a meeting (TEMPLATE A)
- ~~Report after a specific action (TEMPLATE B) (test, diagnostic, implementation,...)~~
- ~~Document (TEMPLATE B) (guidelines,...)~~
- ~~Other (TEMPLATE B) (to specify)~~

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A) Attendees



MEETING NAME	<u>Second JERICO Users Committee meeting</u>
MEETING DATE	December 7th 2023 - 14:00-15:00
CONNECTION PARAMETERS	https://zoom.us/j/4633526762

ATTENDEES LIST (NB: signed paper attendees list compulsory for physical meetings)

Laurent Delauney (Ifremer)	Alexandre Epinoux (Ifremer)	Lucie Cocquempot (Ifremer)
Dick Schaap (MARIS)	Julia Vera (Seascope)	Patricia Cabrera (VLIZ)
Dominique Obaton (Ifremer)	Juan Gabriel Fernandez (SOCIB)	Dominique Durand (Covartec)
Emina Mamaca (Ifremer)		

B) Agenda

Agenda of the meeting

- Feedback from User Fora of other RI
 - o Copernicus
 - o Blue-Cloud
- ➔ What insights can we get from their experience?
- Committee members' expectations towards JERICO
 - ➔ In terms of data, products and services
- How does the envisioned governance for JERICO suit your current and future needs?
 - ➔ Presentation of JERICO's governance by Laurent Delauney
 - ➔ Discussion on governance mechanisms and potential optimisations

C) Meeting notes

Insights from Copernicus and Blue-Cloud 2026

- round table for presentation of each participant, as newcomers joined this meeting
- Alex E presented the User Needs session that was done for the JDS final General Assembly
- Lucie presented a Copernicus talk on User Needs

Dick: By law Copernicus cannot take an interest in the coastal domain, and if they do they have to do it with the support of others; did it change ?

Lucie: Same question; I asked Tina Silovic how Copernicus would handle the cooperation with other actors such as JERICO ? Her answer was not clear.

D.Obaton: To display better the coastal data (in situ) we need to link with JERICO and to work with EMODnet physics. This 'coastal hub' however is not only marine, it is transverse between the different Copernicus services (and other initiatives), including land stuff.

Lucie: Who deals with the end-users ? Should this dialogue occur at the Copernicus level, or should it happen within JERICO ?

D.Obaton: Copernicus is European and does not go at the level of countries; JERICO can; so dealing with end-users would be a JERICO business.

Juanga: I agree; in relation with data management we have to make sure that data provider go with us. From a data perspective we are closer to end-users.

Lucie: Do you guys from BC2026 have a presentation on User needs as seen by BC ?

Julia: I will share a presentation later when I find it. Differentiating and separating the different types of users was a big goal done in BC, especially distinguishing primary and secondary users. Then identifying stakeholders and policy makers was also of importance. It's easy to get lost in the jungle of the needs of every type of users.

Customer journeys are very important, and will show the difference existing between widely different types of users. One recommendation would be then to have a lot of conversations and do a lot of surveys, so to identify well the pain points of users, and to have their feedback on what we are providing: having a good strategy for that is crucial. It was useful to BC2026.

Dick: we asked, but also brought information; we made the stakeholders part of the process so that they can't ignore it. It was made of lots of consultations of stakeholders.

D. Durand: Everyone is bringing a piece of what the users need. There should not be a monopoly on the interaction with users. It's important to bring an harmonisation in terms of message sent to users. We have to identify who will be the best one to provide specific services, and how far should JERICO go in terms of products.

Expectations of JUC members towards JERICO

Dick: For me JERICO allows fostering new techs. I don't see JERICO as an observation system but as a network to pick new techs and make them work as an observation system. Also it is a way to get best practices established because issues are common between most operators of in-situ systems.



LD: This is good as we have to define new techs to choose for observing. Eg with EMBRC we have to decide this for biological captors.

Patricia: I could not establish a streamlined data flow for imaging data. Bid added-value of JERICO is the focus on having innovative data types and have the data flow smoothly to data aggregators; then we have to see how to collate the data together.

D. Obaton: At In-SITU TAC we focus on data sets but we want to have them qualified. We also want scientific expertise to have better qualified data on the coastal part. We must have a clear offer for the user to choose from.

Emina: Copernicus marine service is going for an extension on coastal area, that much is clear. it might be useful for you to get in touch with them so to have direct feedback from them.

LD: I started to talk with stakeholders last week at EMODnet, in particular S. Isoard at the EEA.

D. Obaton: The EEA relies on Copernicus for services to get data. COINS projects... There is an official agreement on that.

Dick: To give an idea, it took us 8 years to convince them to get an agreement on the added-value of our services. This might take a bit of time for JERICO.

D) Actions decided

Within WP9, new user personas - corresponding to other, deemed secondary communities as of the meeting - should be imagined, so as to come up with new user journey maps and start to cover a more extended user base.